

**MACONALD AND MORSON DENTAL CARE  
FAMILY DENTISTS**

**Practice Details**

Macdonald and Morson Dental Care

Tel.: 01259 723 225

26-28 Drysdale Street

Alloa

Email: [info@macdonaldmorson.co.uk](mailto:info@macdonaldmorson.co.uk)

FK10 1JL

Web: [www.macdonaldmorson.co.uk](http://www.macdonaldmorson.co.uk)

**Welcome**

The Dental Practice offers a full range of dental services for you and your family and aims to achieve the highest standards possible. Among the services we can provide are free NHS check ups; full dental treatments and advice from our fully qualified and trained staff; routine restorations; crowns, bridges and veneers; dentures and hygiene and preventive advice from our hygienists. Giving you regular dental advice to help you take care of your teeth and gums should reduce the need for dental treatment.

**New Patients**

We provide dental care for adults, both NHS and private, and children under 18 on the NHS. Leaflets with information about the fees we charge are available from reception. If you wish to register with this practice, please contact our receptionist, who will make an appointment for a new patient dental check.

**Staff – The Dental Team**

*Dentists*

*GDC No's*

Dr Charles B Macdonald (male), BDS -1993 MFGDP (UK)-1997, partner

57960

Dr Gordon P Morson (male), BDS -1998, partner

74502

Dr Lesley Paterson (female), BDS -1990, associate

65400

Dr Mark Sorbie (male), BDS – 1998, associate

74602

Dr Stephen Bissett (male), BDS MJDF RCS (Eng.) – 2013 associate

243690

Dr Amy Lee (female), BDS – 2017 associate	270602
Dr Stuart Findlay (male), BDS – 2017 associate	270471
Dr Rebecca Morris (female), BDS 2018 associate	277461
Dr Nida Shah (female), BDS – 2019 associate	284477
Dr Anmar Al-Ansari (male), BDS -2019 MPharm 2014 associate	283811

Partners      *Dr Morson on left and Dr Macdonald*



**Dental Nurses**

Mrs Claire Law (female), Senior Dental Nurse
Mrs Helen Wallace (female), Dental Nurse
Mrs Lyndsey Monaghan (female), Dental Nurse
Mrs Kimberley McCaig, (female), Dental Nurse
Mrs Janet Morgan (female), Senior Dental Nurse
Mrs Isabel Pickerill (female), Senior Dental Nurse
Miss Amanda Anderson (female) Dental Nurse

**GDC**

122688
122724
152472
172981
122789
126184
155839

Mrs Gemma Robertson (female), Dental Nurse	197348
Miss Julie McCluskey (female), Dental Nurse	224341
Mrs Fiona Cairney, (female), Dental Nurse	162508
Ms Laura Young, (female), Dental Nurse	255953
Mrs Suzanne Murray, (female), Dental Nurse	190824
Ms Sian Smillie (female), Dental Nurse	274896
Ms Jenna Harrison (female), Dental Nurse	281872
Ms Amy Ford (female), Dental Nurse	245338
Ms Sara Arnott (female), Trainee Nurse	
Mrs Shona Davidson (female), Dental Nurse	110434

### **Hygienists**

Registered

Mrs Wendy Spencer, (female)	1993	4567
Ms Shona Campbell, (female)	1997	5276
Ms Suzanne Turnbull, (female)	2005	10235
Ms Leiane Hall, (female)	2015	180183

### **Receptionists / Admin**

Mrs Elaine Johnson - Senior Receptionist

Miss Claire McBrien

Mrs Janet Martin

Will greet you on arrival and deal with requests for appointments and any other queries you might have.

### **Consultant Practice Manger/Feedback and Complaints Manager**

Mr James Macdonald BSc (Hons), CEng MIET MIHM – 1985 / 1988 / 2014

Who is responsible for all operations and management of this practice including our state of the art cleaning and decontamination/sterilisation unit.

## **Opening Hours**

Monday	08.00am – 5.30pm
Tuesday	08.00am – 5.30pm (October – May till 20.00)
Wednesday	08.00am – 5.30pm
Thursday	08.00pm – 5.30pm (October – May till 20.00)
Friday	08.00am – 4.00pm
Saturday	08.00 – 12.00 (please phone between 08.00-09.00 for Emergency Apt)

## **Appointments**

Telephone reception on 01259 723 225 or call in person to make an appointment.

You will receive appointments for regular check-ups by text or post. Please ensure your details are up to date with reception

If you are unable to keep an appointment, please give us at least 24 hours' notice. Please note that if you miss an appointment, without providing prior notice, a charge might be made. Failed appointment may be charged £25.00 depending on length of appointment

## **Emergency and Out-of-hours Care**

If you have a dental emergency, telephone reception as early in the day as possible, during opening hours you will then be given an appointment in a time-frame that is appropriate to your needs. If you require emergency care, you will be seen the same day. If you require urgent care, you will be given advice to help manage the symptoms and seen within 24 hours. If you have a dental emergency when the practice is not open, telephone reception and a recorded message will give details of our out-of-hours' service

**NHS 24 telephone number      111**

## **Care and Treatment**

Treatment information and advice will be provided by your dentist and our dental hygienists; please ask to ensure you are happy with the treatment you are being offered or you have any questions to our professional team who will ensure you are answered correctly so that everything is clear and understood

- Gum Disease
- Orthodontic Treatment
- The Dental Hygienist
- Crowns
- Bridges and Dentures
- Root Canal Treatments
- Dental Implants
- X-Rays
- Cosmetic Dentistry
- Treatment for Anxious Patients
- NHS Information Leaflets

## **Charges**

Any treatment offered (either NHS or private) will be estimated, discussed and agreed with you in advance.

Please ask your Dentist for costs associated with your treatment

Payment can be made by cash, cheque or credit card. Please note that an additional charge will be made for payment with a credit card.

## **Access and Facilities**

The practice is adjacent to a public car park which has parking spaces reserved for disabled peoples' use, a ramp at the entrance, suitable corridors and doors. If you have any concerns about accessing our services, telephone or email for advice.

We have toilets adapted for use by disabled people and a baby-changing station.

The whole practice is on one level and all facilities are easily accessible

Interpreter service – if you require this service please contact in advance of your appointment (Monday-Friday)

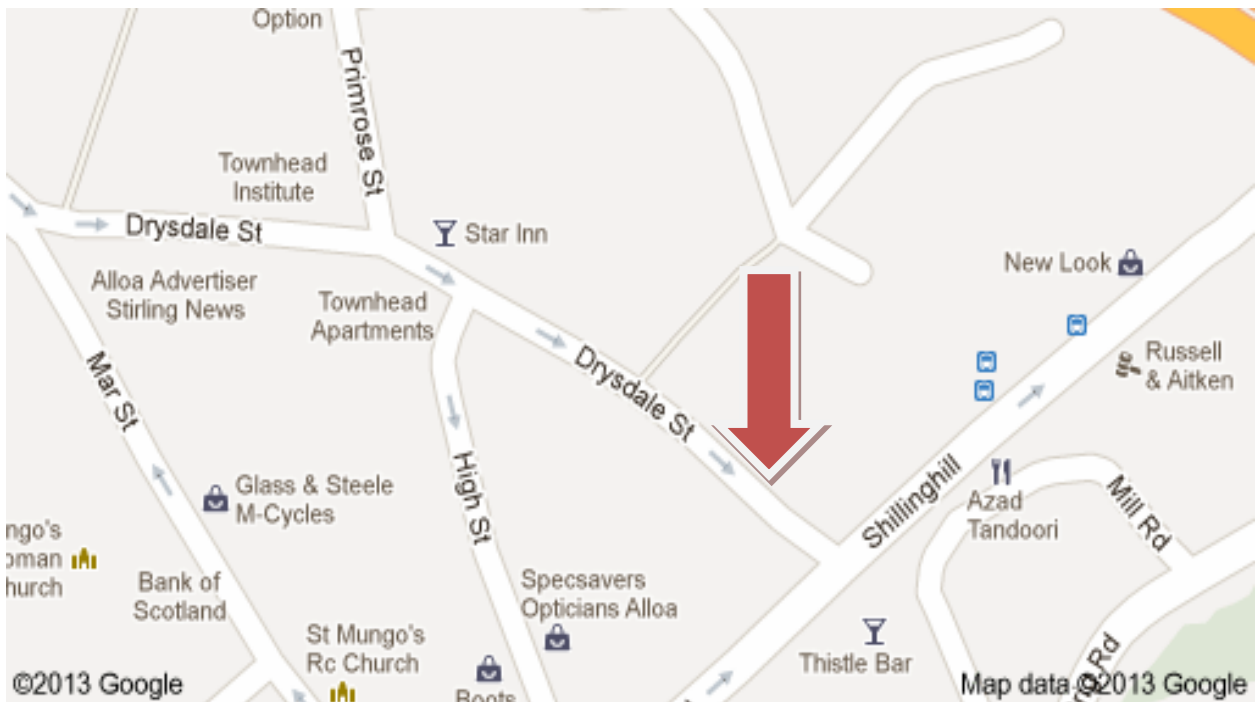
Telephone 01324 590 886,

Fax 01324 590 867

Mobile Text 07990 690 605

## Directions

The Practice is on Drysdale Street, near a main bus route stop. Please ask at reception for a map or view directions on our website ([www.macdonaldmorson.co.uk](http://www.macdonaldmorson.co.uk)).



## Practice Policies

The Practice has a number of policies to ensure that we provide the best possible care for our patients. All patient information is processed in line with the Data Protection Act 2018, and is treated with the strictest confidence.

## Feedback

We welcome feedback from patients; please contact us with your views, either in person, by post or by email using the practice contact details in this leaflet. We hope that you are happy with the service we provide; however, if you have a complaint please contact our receptionist or ask to speak with our Practice Manager – James Macdonald, who will inform you of our complaints procedure and treat any feedback in the strictest confidence.

E mail [James.macdonald@macdonalandmorson.co.uk](mailto:James.macdonald@macdonalandmorson.co.uk)

Or James.macdonald6@nhs.net

Forth Valley Health Board

If you have any queries regarding NHS provision in your area contact Primary Care contractor services, NHS Forth Valley 01786 457 221

Revision One	Date 22 <sup>nd</sup> April 2013	Author J B Macdonald
Revision Two	Date 20 <sup>th</sup> May 2016	Author J B Macdonald
Revision Three	Date 2 <sup>nd</sup> February 2019	Author J B Macdonald
Revision Four	Date 26 <sup>th</sup> July 2019	Author J B Macdonald